

QUALITY POLICY

- It is our intention to deliver quality products and services that fulfil the stated needs of our customers in a professional manner.
- This will require the establishment and maintenance of clear lines of communications between all parties to the process.
- It will require the trust and goodwill of all interested parties.
- For its part EPL personnel will act with the utmost discretion and professionalism, recognising each customer's uniqueness and desire for individual and confidential treatment.
- We will implement and continuously improve an externally monitored quality system in compliance with the requirements of ISO 9001 and subsequent amendments.
- We will continue to expand our technology base to ensure that our customers are given the best available and the most cost-effective solutions to their requirements.
- We will continue to help in the development of our employees, assisting them to achieve their full potential and encourage them to take an active role in the continuous improvement of our business.
- We will strive to form long-term, fair and trusting relationships with our suppliers and expect them to share in our continuous improvement philosophy and to be pro-active in keeping us updated with new technology, as it becomes available.
- We will establish and maintain accurate records on all transactions to ensure our staff are using the most up to date information and specifications available.
- We will strive to be world class in every facet of our business.
- EPL recognises its obligations and undertakes to comply with all relevant legislation, regional and local regulations and to adopt various Codes of Practice and Standards that apply to the Industry.



Mark Field
Chief Executive Officer
26/08/2019